

PHARMACY ADMINISTERED FLU VACCINATION – PATIENT EXPERIENCE SURVEY

We would be very interested to know your views on this service.

Date of birth: _____ Date of Vaccination _____

Please state the reason for having the vaccine (please tick)

- | | | | | | |
|------------|--------------------------|------------------------------|--------------------------|------------------------|--------------------------|
| Over 65 | <input type="checkbox"/> | Chronic Respiratory Disease | <input type="checkbox"/> | Chronic Kidney Disease | <input type="checkbox"/> |
| Diabetes | <input type="checkbox"/> | Chronic Heart Disease | <input type="checkbox"/> | Immunosuppression | <input type="checkbox"/> |
| Main Carer | <input type="checkbox"/> | Chronic Neurological Disease | <input type="checkbox"/> | Chronic Liver Disease | <input type="checkbox"/> |
| Pregnant | <input type="checkbox"/> | Longstay Residential Home | <input type="checkbox"/> | Private | <input type="checkbox"/> |

1. Where did you get your Vaccine from last year?

1st Time Vaccine Pharmacy GP Other _____

2. How satisfied were you with the service you received in the pharmacy?

Extremely satisfied Very satisfied Satisfied Not Satisfied

3. Was the flu vaccination administered as well by the pharmacist, as by other health care professionals in the past? e.g. GP or nurse?

Yes No

4. Do you feel that a pharmacy is an appropriate place to receive an immunisation?

Yes No

5. Would you use this service again in the future to receive your flu vaccination?

Yes No

6. Would you be happy to have other vaccinations administered by a pharmacist in the future?

Yes No

7. What did you like best about this service?

Close to home No need for an appointment

Convenient opening times Convenient location near shops/work

Other Please State _____

8. How did you hear about this service?

From pharmacist Poster in pharmacy Newspaper

From GP/Nurse Poster in surgery Word of mouth

Used it last year: Radio Advert

Other Please State _____

Many thanks for your time in completing this survey